

# Networks Technical Training Facility (NTTF)

## NTTF Overview

The Networks Technical Training Facility (NTTF) provides comprehensive training and performance support services for a variety of organizations. NTTF services include:

- *training/performance consultation*
- *training planning*
- *training analysis, development, and delivery*
- *performance support tools*
- *help-desk technical assistance*
- *on-site and vendor training coordination*
- *certification assistance*

The NTTF regularly addresses not only the needs associated with new systems development but also the sustaining requirements of existing systems. Sometimes customers need only training consultation and planning assistance from the NTTF. When development and delivery services are also required, the NTTF provides expert support in a variety of delivery methods, including instructor-based training, computer-based training (CBT), distance learning, self-study, and on-the-job training (OJT).

The NTTF assists organizations in determining whether training is an appropriate solution for performance needs. When training services are not required, the NTTF may provide other forms of performance support, including technical assistance, vendor coordination, certification support, and the development and deployment of job/performance aids.

## NTTF Training Schedule

The NTTF maintains an extensive technical training curriculum and ongoing training support schedule. Both the curriculum and the schedule are dynamic, changing in response to frequent changes in customer requirements. Customers may request additions, deletions, and/or other modifications to this training schedule at any time by contacting the NTTF Training Manager.

Input to NTTF's training schedule can also be accomplished by completing the attached survey and submitting it to the NTTF Training Manager. While the NTTF regularly surveys its customers for performance and/or training needs, customers may submit support requests at any time.

## NTTF Curriculum

The NTTF curriculum spans a variety of technical training areas. As mentioned earlier, NTTF regularly modifies this curriculum in response to customer requirements, so offerings are often being phased out while others are being added. Details of current offerings can be found in the NTTF Training Catalog and on the NTTF WWW homepage.

The NTTF WWW homepage can be accessed at: **<http://nttfmac04.gsfc.nasa.gov>**  
.

Customers unable to electronically access the NTTF homepage may contact NTTF to request a hardcopy of our NTTF Training Catalog.

In addition to serving customers through existing curriculum, NTTF frequently provides customers with customized training support. This support may satisfy a one-time need or may be designed to meet sustaining requirements. Please contact us - we'll be happy to work with you.

## Contacting NTTF

The NTTF is currently located in Bldg. 25 on the Goddard Space Flight Center.

To obtain general information about NTTF, view the NTTF training schedule, and/or review NTTF curriculum offerings, we welcome a visit to our homepage. Enrollment in NTTF courses is also available via our homepage. Once again, the homepage address is:

<http://nttfmac04.gsfc.nasa.gov>

NTTF support inquiries should be directed to the NTTF Training Manager. The **Training Manager** may be reached via any of the following:

Email:	karnold@nttfsrv.gsfc.nasa.gov
Phone:	(301) 286-6867 or (301) 286-4193
Fax:	(301) 286-1770
NTTF WWW Homepage:	<a href="http://nttfmac04.gsfc.nasa.gov">http://nttfmac04.gsfc.nasa.gov</a>

For customers unable to access our homepage, please feel free to request NTTF information or enrollment by contacting either the NTTF Training Manager (via information provided above) or the NTTF Registrar. The **NTTF Registrar** may be reached via:

Email:	regstrar@nttfsrv.gsfc.nasa.gov
Phone:	(301) 286-8396
Fax:	(301) 286-1770

We look forward to hearing from you.

# NTTF Support Survey

## SECTION 1: Contact Information

*Complete information in this section is required so that the NTTF may make appropriate funding determinations. This information also allows us to contact you for follow-up as necessary.*

1. \_\_\_\_\_  
Name of person submitting this information
2. \_\_\_\_\_  
Title
3. \_\_\_\_\_  
Telephone Number                      Email Address (if applicable)
4. \_\_\_\_\_  
Organization
5. \_\_\_\_\_  
Name of person with funding authority for support requests                      Telephone Number

## SECTION 2: Requests for NTTF instructor-based training

*Please use this section to request support from NTTF's existing instructor-based curriculum. The existing curriculum is detailed on the NTTF WWW homepage as well as in the NTTF Training Catalog.*

[illegible]

***Relevant Notes for Section 2:***

---

---

---

---

---

---

---

**SECTION 3: Requests for other forms of NTTF support**

*Please use this section to request other forms of NTTF support. \**

<b>Topic</b>	<b>Type of Support Requested *</b>	<b>Remarks (timeframes, constraints, etc.)</b>

*\* consultation, training planning, OJT, self-study, instructor-based or computer-based development and/or delivery, performance support, certification support, etc.*

***Additional Notes for Section 3:***

---

---

---

---

---

---

---

*Please return completed surveys to the NTTF Training Manager via email, internal mail, regular mail, or fax. Thank you - we look forward to serving you.*

**karnold@nttfsrv.gsfc.nasa.gov**

**NTTF/Bldg. 25  
GSFC  
Greenbelt, MD 20771**

**Fax: (301)286-1770**